

Stand: 10/2022 Version: 1.0

## **Customer** information sheet

Supplement to the instructions for use ergo vac compact - item no. 360904 - as of 10/2022 - version d - page 33 - 8 Troubleshooting - 8.1 Possible error reset function for electronic errors.



Please read the following supplement to the instructions for use before using the device.

In the worst case, the system can be blocked in the battery saving mode function. This is manifested in the fact that after the battery saver mode has been triggered, the device cannot be reset to the active state even after charging with the AC adapter.

This state can be reset by the following steps:

- 1. Connect the system to the original power adapter and make sure the system has been charged for at least 30 minutes.
- 2. Check the health of the system. Press the power button. Battery saver mode triggered -> left LED flashes. System cannot be started despite power connection.



3. Press the on/off button three times.



4. Check the functions of the suction system.



If the system still does not start after the reset, there is likely an intake system fault that needs to be addressed. In this case, take the system out of operation and send it to the mbnet repair service for inspection.